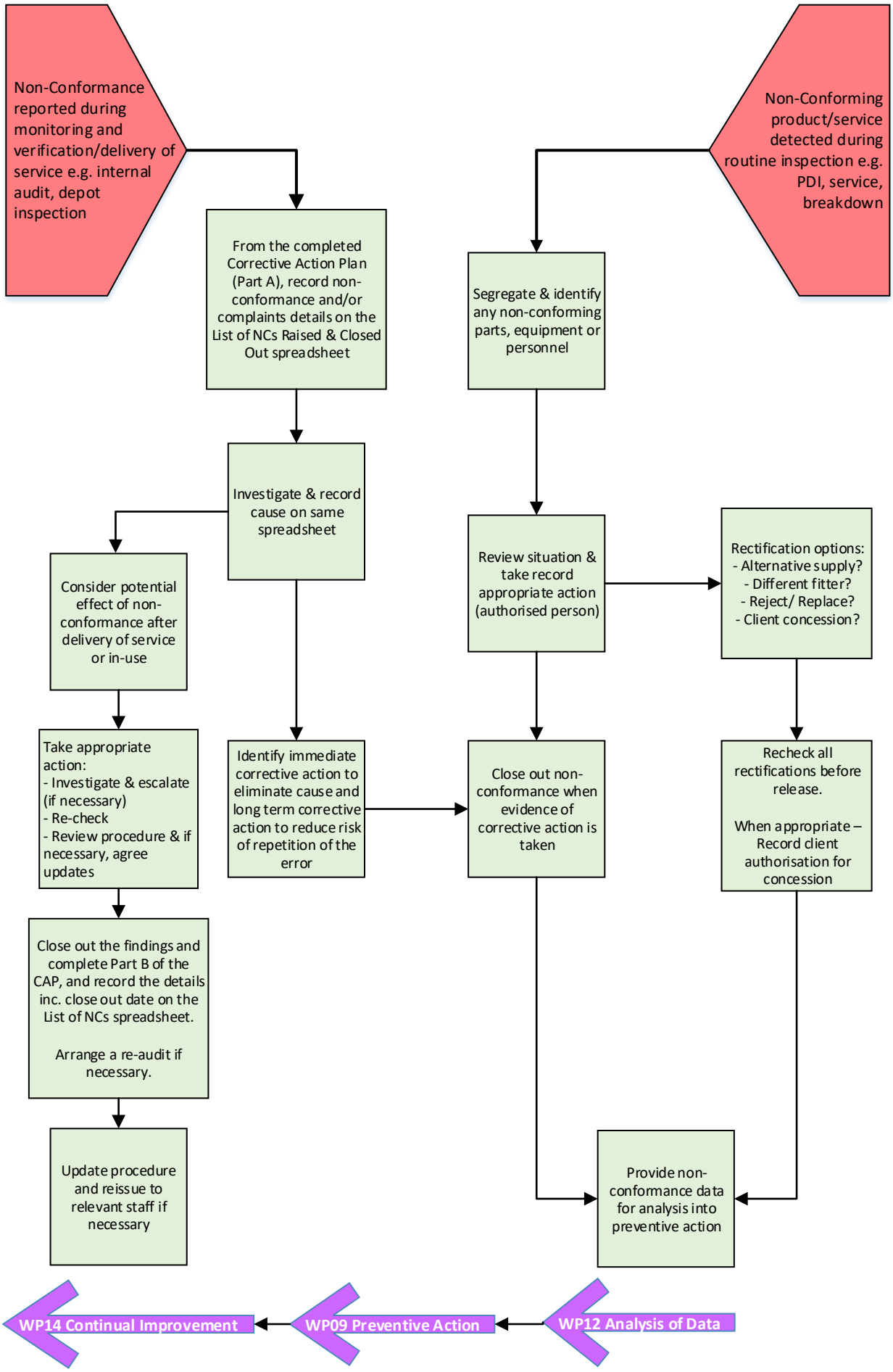WP06 Control of Non-Conformance